



CUSTOMER FEEDBACK FORM

Kawartha Downs is working hard to ensure that our facilities and services meet your needs and expectations. We value your feedback. By answering the questions below, you will help us to better assist you by identifying opportunities for improvement.

Date and time of your visit: _____

Did we respond to your customer service needs today?

Yes No

Was our customer service provided to you in an accessible manner?

Yes No (please explain below)

Did you encounter any problems in accessing our goods and services?

Yes (please explain below) No

Please add any comments you may have.

Contact information below (optional)

Thank You, Kawartha Downs

Kawartha Downs continues to maintain a commitment to the privacy of patron's personal information.